



CoPilot™ CONNECT



TECHNOLOGY FOR
VISUAL ENVIRONMENTS

Connecting You with Better Control.

CoPilot Connect is a cutting-edge tool designed to streamline your lighting system maintenance and support. It connects your lighting systems to our dedicated service team, allowing us to remotely diagnose and fix errors in a flash, all while saving you time and money.



Remote Service Features

- ▶ Console Support & Troubleshooting
- ▶ Programming Changes
- ▶ Firmware Updates
- ▶ System Re-Configuration
- ▶ Touchscreen/Button Station Changes & Updates
- ▶ Gateway Programming & Troubleshooting
- ▶ Fixture Addressing
- ▶ Architectural Control Support & Troubleshooting



Our service team can diagnose issues remotely, eliminating the need for additional on-site visits.



View real-time insights into your system's health. No more guesswork or lengthy troubleshooting processes.



When every minute counts, Copilot ensures you get the fastest, most efficient support possible.



Our platform is certified under IEC 62443 standards to keep your data safe.



Compatible Systems

- ETC EOS Series (Element, GIO, EOS, ION)
- Paradigm
- Vision-Net
- Strand Light Palette
- Strand NEO
- Color Kinetics Light System Engine
- Mosaic/Pharos
- Dynalite
- And More

“ CoPilot has been a game-changer for us. We love the ability to easily change our lighting displays.”

-Robert T.

How It Works

1

Connect Your System to the Internet

2

Connect Your System to CoPilot

3

VLS is Ready to Access Your System and Provide Support

Is CoPilot Right for You?

Speak with a VLS service technician today to learn more about CoPilot and how to get started. Contact us online at vls.com/copilot or give us a call at 800-922-5356.